





## Steps

- 1. Dial \*447\*314#
- 2. Press 1
- 3. Enter your 16 digit Account Number
- 4. Enter your Ghana Card Number starting with GHA\*\*\*\*\*\* with hyphen(-)
- 5. Press 1 to Confirm
- 6. You'll receive SMS prompt with PIN.
- 7. After receiving your pin, redial \*447\*314#, enter your default pin and create a new pin.
- 8. Press 0 to Home when pin change is successful.

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